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Technology Center 2100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lalitha Vaidyanathan; Naresh Vig
John Quinn; Ahmed
Khaishgi; Cara Cherry
Serial No.: 09/504,159 Group Art Unit: 2165
Filed: February 15, 2000 Docket No.: 1018-001US01
Title: ELECTRONIC DISPUTE RESOLUTION SYSTEM

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on July 3, 2002.

By: Samantha Rupert
Name: Samantha J. Rupert

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BOX AMENDMENT
Commissioner for Patents
Washington, D.C. 20231

Sir:

We are transmitting herewith the attached correspondence relating to this application:

Transmittal sheet containing Certificate of Mailing
 Amendment (20 pgs.)
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Please apply any charges not covered, or any credits, to Deposit Account No. 50-1778.

Date: July 3, 2002

By: Kent J. Sieffert

Name: Kent J. Sieffert
Reg. No.: 41,312

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AMENDMENT

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Commissioner for Patents
Washington, D.C. 20231

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Dear Sir:

Technology Center 2100

In response to the Office Action mailed April 25, 2002, the period of response for which runs through July 25, 2002, please amend the application as follows.

In the Claims

Please cancel claims 32-55, amend claims 1-7, 11-12, 14-15, and 27, and add new claims 56-74 as follows:

1. (Once Amended) A method for resolving an electronic commerce dispute involving one or more parties, comprising:
receiving from at least one party case information that describes the dispute;
applying a case-based reasoning system to the case information to produce a result for use in selection of a mode of resolving the dispute; and
presenting the result of the application of the case-based reasoning system to the case information to the one or more parties.

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